



1271 Red Fox Road, Saint Paul, MN 55112

# STEP UP YOUR GAME!



## Computer Repair Technicians Wanted

### THE CHOICE IS YOURS:

- A. Work at some low-wage department store with an endless loop of the same music drilling into your head
- B. Work at a dead-end restaurant job making just over minimum-wage to serve impatient customers and have your hours change from week to week
- C. Work for an Inc. “Best Workplaces” awarded company fixing and upgrading computers while you listen to your favorite beats on your headphones and have evenings and weekends off to gank noobs on Fortnite.



The truth is, working at FireFly Computers is a blast. Sure we work hard, but you get to spend the day with people who like to geek out like you. When we're not watching Gamer's Nexus, Linus Tech Tips, Jayztwocents, or our favorite Twitch stream, we love talking about stuff like MOBAs and first-person shooters and Game of Thrones and anime.

Best of all, you can feel good about the work you do here. The devices you repair and upgrade are used by students all across the country to access classroom assignments, enhance learning, and collaborate with peers. You'll gain the skills to earn a variety of Google and Microsoft certifications to advance your career. You'll also know how to build that sweet gaming rig you've always dreamed of and finally have some cash to do it.

### **BENEFITS INCLUDE**

- Making your friends jealous because your job is cooler than theirs
- Having something great for future resumes, college applications, etc.
- No dealing with customers
- Fun, interesting work environment
- Predictable, guaranteed paychecks
- Predictable schedule
- Holidays off
- Christmas bonus

### **ABOUT FIREFLY**

FireFly Computers is a young, exciting, and quickly growing technology company focused on promoting and supporting 1-to-1 computing in K-12 education. Our products and services make it easy for schools to manage and maintain the full lifecycle of their devices. Not only do we have great prices on Chromebooks and PCs, we also supply innovative and time-saving solutions that include device setup, configuration, management, training, technical support, warranty repair, self-repair, content filtering, buy-back, and more.

### **AWARDS**

- Inc. Magazine "Best Workplaces" Award
- Inc. 5000 "Fastest Growing Private Companies in America"
- Deloitte "Fast 500" Award
- Minneapolis/St. Paul Business Journal "Fast 50"

### **JOB DESCRIPTION:**

As a Computer Repair Technician you will:

- Build, repair, refurbish and test computer hardware for customers across the US
- Assist with special IT projects as needed
- Interface productively with staff in a team environment
- Make significant contributions to department goals
- Other job-related duties as needed

### **REQUIRED SKILLS:**

- Excellent interpersonal skills
- Patience and a genuine interest in helping people
- Positive attitude and focused on solutions instead of problems
- Ability to excel as part of a team



- Interest and passion for technology
- Possession of excellent oral and written communication skills
- Experience with PC, laptop, and/or tablet computer hardware
- Experience with installing, configuring, and troubleshooting Windows

**PREFERRED SKILLS:**

- College degree preferred
- Industry certifications preferred
- Imaging technologies experience
- Scripting/programming experience
- Experience working within a Linux environment

**HOURS:**

- Full Time
- M-F, 8:30 a.m. -- 5:00 p.m. (flexible)

**BENEFITS:**

- 401(k)
- Paid Vacation
- Paid Holidays

*FireFly Computers is an equal opportunity employer. We will not discriminate and will take affirmative action measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the basis of race, color, gender, national origin, age, religion, creed, disability, veteran's status, sexual orientation, gender identity or gender expression.*

Apply online at <http://fireflycomputers.com/careers/>